



The integrated environmental and quality management system of Ecoprint AS complies with requirements of the ISO 9001 standard and the EMAS Regulation (EU Eco-Management and Audit Scheme).

Our environmental and quality policy is approved and authorised by the managing board.

At least once a year it is assessed whether the environmental and quality policy is adhered to and all management systems are up to date. To this end, internal audits are carried out periodically and the management conducts necessary reviews.

The environmental and quality policy of Ecoprint AS is available to the public on our website [www.ecoprint.ee](http://www.ecoprint.ee).

Along with the measurement results of the ecological and CO<sub>2</sub> footprint of Ecoprint AS, an environmental statement prepared by independent experts is published annually.

## Environmental and quality policy

Ecoprint AS:

- reduces the negative environmental impact of its operations;
- avoids and reduces environmental pollution, and prevents the risk of pollution;
- is guided by the requirements of the EMAS Regulation to ensure the effectiveness of its environmental actions;
- favours reasonable and environmentally friendly solutions when it comes to choosing new technologies, equipment or materials;
- applies cleaner production methods;
- applies environmentally compatible product development methods;
- communicates information on the environmental activities of the company to authorities, local residents and other interest groups;
- increases the environmental awareness of its employees and partners.
- promotes environmental compatibility among external interest groups;
- works with external interest groups to improve its environmental actions and ensure a cleaner environment;
- provides services and develops products according to the expectations and needs of clients;
- listens to clients and takes their preferences into consideration;
- advises clients to achieve optimum and quality results in the field of printing;
- trains its employees as well as gets them involved in the development of the company and its services;
- takes into account and values highly feedback provided by clients on its products and services;
- is guided by the requirements of the ISO 9001 standard to ensure effective operation in the field of quality management and constant improvement of the field;
- keeps up with technological innovations to ensure client satisfaction and achieve business objectives of the company;
- ensures sufficient resources for the effective operation of the integrated environmental and quality management system;
- ensures that the integrated environmental and quality management system functions effectively and is continuously updated;
- complies with laws and other legal provisions that are valid in the Republic of Estonia and regulate its operation, products and services.